

## Annual Plan Report

<b>Year:</b>	2021
<b>LCDC:</b>	Galway City
<b>Lot:</b>	Galway City (26-1)
<b>Local Development Company:</b>	Galway City Partnership Limited



<b>Annual Targets</b>	
<b>KPI 1</b>	43
<b>KPI 2</b>	442
<b>%KPI 2 Living in Disadvantaged Areas</b>	22.00%

<b>Annual Budget</b>	<b>€668,942</b>	
Indirect Salary Costs (Management/Administration)	€103,763	
Travel and Subsistence for Indirect Salary Costs	€1,000	
Office/Administration/Establishment Costs	€57,973	
Financial/Professional Fees/Staff Training/Other Costs	€4,500	
<b>Total Administration Costs</b>	<b>€167,236</b>	25.00%
Goal 1 Non-Salary Costs	€17,325	
Goal 1 Direct Salary Costs	€194,631	
Goal 1 Total Costs	€211,956	42.25%
Goal 2 Non-Salary Costs	€34,881	
Goal 2 Direct Salary Costs	€254,869	
Goal 2 Total Costs	€289,750	57.75%
<b>Total Actions Cost</b>	<b>€501,706</b>	
<b>Overall Costs</b>	<b>€668,942</b>	
Subcontractor costs do not exceed 30% of annual budget	<input checked="" type="checkbox"/>	
Total Grant costs do not exceed 7.5% of total action costs	<input checked="" type="checkbox"/>	

(2021) 1.1 Community Engagement					
	Non-Salary Costs			Total Costs	
	Goal 1		Goal 2		
	€1,100		€0		€1,100
<b>Goal</b>					
1					
<b>Location</b>					
Galway City					
<b>Description</b>					
The Community Engagement action will engage local groups in the most disadvantaged areas of Galway City and specific, hard to reach target groups experiencing social exclusion to support them to (a) identify local community needs and key social inclusion / equality issues and (b) devise community development responses to these issues. In some instances, this will involve the establishment of new community groups while in others it will involve working with existing groups who require community development supports to strengthen their groups and progress their work. Key areas targeted will be Ballybane, Ballinfoile and Westside with particular emphasis and support provided to groups residing in areas of designated disadvantage and with groups focusing on our target groups. The emergence of covid and the restrictions that goes with it brings about a particular set of challenges to community work. Under the community engagement action we will develop a series of digital inclusion actions to support online engagement. Our work will also include a strong focus on health and well-being to include initiatives which focus on outdoor-related activities with new and emerging groups e.g. community gardens, local walking groups, climate justice initiatives, etc. All our work-planning remains cognisant of the need to be flexible in an ever-changing environment. We take on board all recommendations in relation to the Health and Safety of our target groups from the HSE. Our work plan will be reviewed on a regular basis during 2021 taking into account the changing nature of the covid pandemic.					
<b>Expected Outcomes</b>					
10 LCGs supported					
<b>Target Groups</b>					
People living in Disadvantaged Communities,					
<b>Sicap Outcome</b>					
G1 - 1:2 Local social inclusion and equality issues are addressed by local community groups.					
G1 - 1:1 Needs of local communities and groups are identified, represented and integrated through local planning and service delivery.					
<b>RAPID Area</b>					
Galway City					
<b>Collaborative Partners</b>			<b>Role</b>		
City/County Council (Local Authority)			Participant		
Disability Organisations			Participant		
HSE			Participant		
Education & Training Board			Participant		
Local Community Groups			Participant		
Mental Health Organisations			Participant		
TUSLA			Participant		
Youth organisations/services			Participant		
<b>LECP Objectives</b>					
A city that promotes the health and wellbeing of all its people					
An equal and inclusive city					
A world class, creative city region					

(2021) 1.2 Supporting Communities					
	Non-Salary Costs			Total Costs	
	Goal 1		Goal 2		
	€11,425		€0		€11,425
<b>Goal</b>					
1					
<b>Location</b>					
Galway City					
<b>Description</b>					
<p>The focus of the Supporting Communities Action will be to provide capacity building and other community development supports to local groups with a social inclusion/equality focus. This action will deliver community development supports to local groups that will strengthen their capacity to develop social inclusion initiatives. Typically, this will include supporting groups in leveraging grants from local and national organisations, supporting groups in their governance, management and administration and other community development supports such as strategic planning, group facilitation, information and networking. Key areas targeted will be Ballybane, Ballinfoile and Westside with particular emphasis and support provided to groups residing in areas of designated disadvantage and with groups focusing on our target groups.</p> <p>This year we have identified Older People as an emerging needs target group. We will provide targeted support for Active Retired Groups across the city which will include IT based support for older people as well as supports to promote positive mental health and increased opportunities for older people to remain connected with each other and their family and friends throughout this pandemic and beyond.</p> <p>The emergence of covid-19 and the restrictions that goes with it brings about a particular set of challenges to community work. Under the Supporting Communities action our capacity building work will be carried out using a three-pronged approach of face-to-face meetings (when restrictions allow), a blended approach when some group members meet in person and other members attend in an online capacity as well as full online engagement. To ensure groups have the capacity to engage virtually we will provide IT supports and training throughout- with support from GRET. Some capacity building supports to include; governance, writing funding applications, using social media to promote your group, managing your group finances, etc.</p> <p>All our work-planning remains cognisant of the need to be flexible in an ever-changing environment. We take on board all recommendations in relation to the Health and Safety of our target groups from the HSE. Our work plan will be reviewed on a regular basis during 2021 taking into account the changing nature of the covid-19 pandemic.</p> <p>Carryover from unspent funds in 2020 will be used to fund this action in 2021</p>					
<b>Expected Outcomes</b>					
26 LCGs supported					
<b>Target Groups</b>					
People living in Disadvantaged Communities, (2021) Older People					
<b>Sicap Outcome</b>					
G1 - 2:2 Local community groups have a greater capacity to address the social inclusion needs of the communities they serve or represent.					
<b>RAPID Area</b>					
Galway City					
<b>Collaborative Partners</b>			<b>Role</b>		
<Other Organisation>			Participant		
An Garda Síochána			Participant		
City/County Council (Local Authority)			Participant		
Dept. of Education and Skills			Participant		
Disability Organisations			Participant		
Education & Training Board			Participant		

HSE	Participant
Irish Human Rights and Equality Commission	Participant
Libraries	Participant
Local Community Groups	Participant
Local Drugs Task Force	Participant
Local Schools	Participant
PPN	Participant
St Vincent de Paul	Participant
TUSLA	Participant
Youth organisations/services	Participant

#### **LECP Objectives**

A city that promotes the health and wellbeing of all its people
A sustainable, resilient urban environment that is the regional capital of the west
A world class, creative city region
An equal and inclusive city

(2021) 1.3 Community Participation and Collaboration					
	Non-Salary Costs			Total Costs	
	Goal 1		Goal 2		
	€1,100		€0		€1,100
<b>Goal</b>					
1					
<b>Location</b>					
Galway City					
<b>Description</b>					
<p>The focus of the Community Participation and Collaboration action will be to promote and support the participation of community groups in local decision-making structures and to promote collaborative engagement. The rationale for this action is the large and diverse community sector in Galway City and the need for a strong social inclusion focus to be maintained and further developed within this sector. Local community and voluntary groups have in the past decade demonstrated considerable scope and capacity to progress the social inclusion agenda in Galway City through key local structures and fora such as Galway City Community Network, Local Community Development Committee, local SPC's, etc. This model of community participation must continue to be supported. The focus of this action is also in line with national policy which seeks greater citizen engagement and participation in local government.</p> <p>This action will;</p> <p>1) Promote the rights of LCGs to influence change in their communities using participative approaches. It will focus on identifying and supporting community groups who are not currently engaging in any meaningful participation strategies or engage in very limited forms of participative democracy. Prioritise the development of a shared understanding of community participation within these groups. Ensure LCGs recognise the value of working in partnership with each other and with statutory agencies.</p> <p>2) Promote awareness raising and membership drive of local decision making structures such as the Galway City Community Network. In addition there will be ongoing capacity building support provided to Access for All; Let's Get Galway Growing; Ballybane Taskforce; Doughiska &amp; Ballybane Sports Hub; Social Inclusion Group and the Galway City Integration Consortium. These groups have been particularly selected for support under this action because they provide a platform for community participation. We will also work to establish more opportunities for the community voice to be heard at a local level. Key areas targeted will be Ballybane, Ballinfoile and Westside with particular emphasis and support provided to groups residing in areas of designated disadvantage and with groups focusing on Older People. This year we have identified Older People as an emerging needs target group.</p> <p>3) Actively support and participate in new &amp; existing alliances such as the Older Persons Alliance, the LGBTI City &amp; County Interagency Group, the Sustainable Development Climate Change Group. Due to Covid-19 there has been an enhanced focus on collaborative working stemming from the Covid-19 Community Response initiative set up early in the pandemic which then led on to the establishment of new collaborations and an acceleration of work being carried out with existing collaborations. We anticipate this continuing and being further enhanced during 2021. GCP has a key role in supporting the lead out on a number of the LECP Flagship &amp; Seed actions and engaging the local community groups' involvement in this work.</p> <p>All this work will be carried out with the COVID-19 pandemic in mind and following all guidelines and adherence to government restrictions. The work we are carrying out under Actions 1.1 and 1.2 around digital inclusion will in turn enhance the work we can undertake in this action. Our work plan will be reviewed on a regular basis during 2021 taking into account the changing nature of the covid-19 pandemic.</p>					
<b>Expected Outcomes</b>					
7 LCGs supported					
<b>Target Groups</b>					
People living in Disadvantaged Communities, (2021) Older People					
<b>Sicap Outcome</b>					
G1 - 3:1 SICAP target groups and community groups are represented and actively participate in decision-making structures.					
G1 - 4:1 Local community groups work with local service providers to develop and implement initiatives addressing social exclusion and inequality.					

<b>RAPID Area</b>	
Galway City	
<b>Collaborative Partners</b>	<b>Role</b>
Independent Charitable Organisations	Participant
PPN	Participant
St Vincent de Paul	Participant
<Other Organisation>	Participant
Active Retirement Ireland	Participant
City/County Council (Local Authority)	Participant
Disability Organisations	Participant
Education & Training Board	Participant
HSE	Participant
Irish Human Rights and Equality Commission	Participant
Libraries	Participant
Local Community Groups	Participant
Local Drugs Task Force	Participant
<b>LECP Objectives</b>	
A city that promotes the health and wellbeing of all its people	
An equal and inclusive city	

(2021) 1.4 Developing Social Enterprise			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
	€2,100	€0	€2,100
<b>Goal</b> 1			
<b>Location</b> Galway City			
<b>Description</b> <p>The focus of this action will be to support existing Social Enterprises registered through SICAP during the current COVID-19 pandemic and emerging Social Enterprises to develop their capacity and potential to grow. This has been a year of change on a number of fronts in relation to Social Enterprise and GCP. The first of these is the change of focus of work as a result of the COVID -19 pandemic and the re-orientation of support required. The publication of the National Social Enterprise Policy 2019 - 2022 has given a policy framework within which social enterprises can develop within clear policy objectives of building awareness, acknowledgement of the role of local development companies and better policy alignment. Galway City LECP Implementation Plan 2020 - 2021 names Galway City Partnership as a partner in Flagship Five to develop and strengthen the support infrastructure for social economy enterprise.</p> <p>This action will continue through the Social Enterprise Development Officer (SEDO) provide ongoing support for 9 social enterprise projects registered through SICAP to strengthen their capacity to function and grow in 2021. Support will be carried out through meeting with existing social enterprises, identifying their needs and either addressing them or signposting them to appropriate supports. Where new social enterprises approach the emphasis will be on developing their capacity to identify what structure they belong to within the social economy. This is an area that the majority of start-up groups struggle with and a commitment with time and support is required. Community Workers and the Enterprise Officer within GCP will identify potential social enterprises and support them through the process of formation and development.</p> <p>GCP will further develop links with disadvantaged communities and our target groups through regular outreach and linking in with the GCP Community Development Team.</p> <p>At a national level we will continue to participate in the ILDN Social Enterprise Sub-group and participate in meetings, contribute to submissions and take part in relevant conferences. At a regional level we will initiate contacts and participate in establishing meetings with the Western Development Commission to identify collaborative areas of work in relation to the Atlantic Economic Corridor. We will network with their counterpart in Galway Rural Development and hold one joint networking event in 2021. At a city level we will participate in the LECP Implementation Plan as a partner with GCC.</p> <p>GCP recognises that the current climate is one of considerable change and uncertainty. This is in large part due to Covid-19 where many social enterprises have had to re-invent themselves or put their plans on hold. This also has had implications on the establishment of potential social enterprises where there is uncertainty in the market. Where there is potential for social enterprises to develop within the target groups of GCP this has further implications due to the lack of access to financial and physical resources. Uncertainty has also been brought about at a national level through the implications brought about by the Indecon report on Community Services Programmes. We will continue to support SEs through up to date information provision through news shots, the development of an up to date data base and the development of a Social Enterprise Network in Galway city. This will be focused on GCP target groups and CSPs.</p> <p>In 2021 we will work with each social enterprise on their training development needs and formulate specific plans. Grant application supports will continue to be offered.</p> <p>The use of the Social Enterprise Hub in Sandy Road will continue to be reviewed as regards it's use by social enterprises. This is in relation to ensuring it is a safe place and working environment and meets COVID-19 guidelines and measures. Social enterprises continue to be supported through hot desk services as well as meeting space. We will continue to develop the Hub to meet their needs. A new focus for 2021 has been the establishment of a new social enterprise by Galway Traveller Movement in the Sandy Road Hub where a furniture upcycling service has been established. GCP will continue to develop this relationship with GTM. The future development of Sandy Road is uncertain as a result of its proposed re-development by GCC. GCP will continue to advocate for a designated space for social enterprises in any new redevelopment plan.</p>			
<b>Expected Outcomes</b> 9 social enterprises will be registered through SICAP from Galway City Partnership's target groups. Support will be delivered through identification of training needs, support with drawing up business plans and sign posting to appropriate services.			

A Social Enterprise Workshop will take place in 2021 where legal structures will be looked at.  
A number of social enterprise network meetings will happen in 2021 where a focus will be on peer sharing and information exchange.

#### Target Groups

Travellers, The Unemployed

#### Sicap Outcome

G1 - 5:2 Social enterprises supported by SICAP are stronger and more able to contribute to local economic and community development.

G1 - 5:1 Contribute to a social enterprise sector locally and support social enterprises contribute to achieving SICAP outcomes.

G1 - 5:3 Social enterprises supported by SICAP provide training, volunteering and employment opportunities for SICAP target groups.

#### RAPID Area

Galway City

Collaborative Partners	Role
City/County Council (Local Authority)	Participant
Local Community Groups	Participant
National Traveller organisations	Participant

#### LECP Objectives

A sustainable, resilient urban environment that is the regional capital of the west

An equal and inclusive city

An innovative city

(2021) 1.5 Monitoring SICAP and its impact on collaborative Social Inclusion actions						
	Non-Salary Costs				Total Costs	
	Goal 1		Goal 2			
	€1,600		€0		€1,600	
<b>Goal</b>						
1						
<b>Location</b>						
Galway City						
<b>Description</b>						
This action will focus on monitoring SICAP and tracking its impact on collaborative social inclusion actions. The key elements of this action will involve staff in: 1) Monitoring GCP’s performance in relation to SICAP with a view to identifying issues; raising awareness of those issues identified and in developing appropriate responses. 2) Enhancing cross cutting measures that have an impact on social inclusion focussed LECP goals. And to do this through leading or partnering in a range of working groups set up, through the LCDC, to progress designated LECP actions. 3) Identifying and supporting methodologies and practice that enhance the effectiveness of our work. 4) Agreeing with the LCDC, and completing, an appropriate case study to highlight SICAP work. 5) Given the ongoing Covid -19 pandemic, Galway City Partnership will continue to work with the Community Response Forum and assist to develop specific initiatives based on needs as they emerge.						
<b>Expected Outcomes</b>						
Regular monitoring of work evidenced. And feedback given to staff to enable adaption of work to meet the changing needs of our clients. Galway City Partnership will continue to work with the Community Response Forum and assist to develop specific initiatives based on needs as they emerge. Work with NUI Galway staff on reviewing our Community Development process and practice progressed. New Case Study undertaken. Assessment of Equality and Human rights issues within SICAP undertaken. Evidence of GCP as a partner/lead involvement in 11 LECP working groups.						
<b>Target Groups</b>						
People living in Disadvantaged Communities, Travellers						
<b>Sicap Outcome</b>						
G1 - 2:2 Local community groups have a greater capacity to address the social inclusion needs of the communities they serve or represent.						
<b>RAPID Area</b>						
Galway City						
<b>Collaborative Partners</b>			<b>Role</b>			
Third & Further Education Inst.			Participant			
Chamber of Commerce			Participant			
PPN			Participant			
County/City Enterprise Board			Participant			
Disability Organisations			Participant			
Education & Training Board			Participant			
HSE			Participant			
Local Employment Service (LES)			Participant			
TUSLA			Participant			

<b>LECP Objectives</b>
An equal and inclusive city
A city that promotes the health and wellbeing of all its people

(2021) 2.1 Early Childhood and Primary Education Supports					
	Non-Salary Costs			Total Costs	
	Goal 1		Goal 2		
		€0		€3,300	€3,300
<b>Goal</b>					
2					
<b>Location</b>					
Galway City					
<b>Description</b>					
<p>The focus of this action in 2021 will be to continue engaging disadvantaged children and their families through a combination of in-school supports and training. The Growing Up in Ireland National Longitudinal Study of Children, The Lives of 5 Year Olds (February 2019) suggests lower levels of parental education and income impact on children’s skills and performance. Early intervention through supports for both children and parents increases School Readiness and ultimately school retention. GCP continues to receive requests to further expand these supports to new schools in Galway City.</p> <p>However while the long term impact of school closures and other disruptions during the Covid 19 Pandemic lockdown affects all sectors of society it continues to be felt most acutely by disadvantaged children and their families. The report 'Implications of the COVID 19 Pandemic for Policy in Relation to Children and Young People' (July 2020) concludes that the impact of the pandemic will be felt most by young people from more disadvantaged backgrounds. Challenges for children and families with distance learning, access to technology, re-engagement with learning, health and wellbeing have been reported from a range of agencies in the city including the Galway Traveller Movement and the School Completion Programme. This is further supported by ESRI Report (July 2020) which concluded School closures and the lack of face to face interaction with peers and broader family networks are having direct effects on children and young people's lives.</p> <p>With current resources GCP aims to implement the following elements subject to the Plan for Living with Covid 19 Framework;</p> <p>(1) To collaborate with relevant agencies to support children and their families from disadvantaged areas during the Covid 19 pandemic</p> <p>(2) To continue ongoing support to DEIS schools, Schools Completion Programme, and Galway Traveller Movement to help children and families where feasible, to access technological supports during the Covid 19 Pandemic.</p> <p>(3) Five Primary schools in Galway City will be supported to deliver the Incredible Years Dina in the Classroom programme in Castlegar; Doughiska; Mervue; Renmore &amp; Tirellan. Galway City Partnership will work closely with school staff, the Eastside Schools Completion Programme (TESS) and the Home School Liaison service to ensure the continued delivery of this programme. Dina in the Classroom is an evidence based prevention programme which is proven to strengthen children’s social, emotional and academic competencies. It will be delivered in-school to all children in identified age groups, between ages of 4 to 9 years. The delivery of this programme may be streamlined to include video recordings and/or shorter curriculum content dependant on restrictions during the course of academic year.</p> <p>(4) The Education Officer will liaise with the Principal and Teachers from a seventh Primary School with a DEIS profile based in the city centre with a view to introducing Dina in the Classroom programme in October 2021 (Dependant on availability of Incredible Years Dina in the Classroom Training in 2021)</p> <p>(5) All families of children transferring from Home/Preschool to schools identified will be offered a School Readiness Programme. Galway City Partnership will work closely with school staff, Eastside schools Completion programme and HSCLs to promote this programme. It will be delivered in-school by Galway City Partnership if restrictions are lifted on parents entering school buildings. This programme is designed to improve children's School Readiness and ease their transition process.</p> <p>(6) The Music Generation Galway City is managed by Galway City Music Education Partnership, led by Galway and Roscommon ETB in partnership with key local organisations such as Galway City Partnership. The programme aims to transform the lives of children and young people through access to high quality performance music education in their locality - Galway City Partnership will support the implementation of this programme in Galway City in 2021.</p> <p>(7) Continued support to Ballybane Afterschool Programme.</p>					
<b>Expected Outcomes</b>					
<p>Ongoing supports to DEIS schools, SCP, GTM to help children and families access technology during Covid 19 Pandemic</p> <p>5 Primary Schools supported to deliver the Incredible Years Dina in the Classroom Programme</p> <p>5 School Readiness Programme to be facilitated to new parents of Junior Infants</p> <p>Further support to Music Generation Galway City</p> <p>Continued support to Ballybane Afterschool Programme</p>					
<b>Target Groups</b>					

Disadvantaged Children and Families, People living in Disadvantaged Communities	
<b>Sicap Outcome</b>	
G2 - 3:2 Children and their families are supported in education and personal development	
<b>RAPID Area</b>	
Galway City	
<b>Collaborative Partners</b>	<b>Role</b>
Local Schools	Lead
TUSLA	Lead
<b>LECP Objectives</b>	
An equal and inclusive city	

<b>(2021) 2.10 Information and Communication Supports</b>					
	<b>Non-Salary Costs</b>			<b>Total Costs</b>	
	<b>Goal 1</b>		<b>Goal 2</b>		
	€0		€400		€400
<b>Goal</b>					
2					
<b>Location</b>					
Galway City					
<b>Description</b>					
<p>The focus of this action will be the collation, sharing and delivery of information support across GCP/SICAP services, as well as the provision of Information sessions on a regular basis in Ballinboile, Ballybane and Westside. The action will link-in with all services provided under the SICAP programme as well as offering support to the Tús team and its participants, the Youth Advocacy Service, the Local Employment Network, and the Bridge Project (AMIF). The Information Officer will develop and maintain links with relevant local and national support agencies and services and provide information supports to clients availing of these services. In order for SICAP to tackle poverty, social exclusion and inequality it is important that we successfully target the individuals most in need, and are nimble enough to respond to any emerging needs in the community. To this end it is proposed to hold a number of events at locations throughout the city which will take the form of Focus Groups. These Focus groups will, in particular seek to engage the Roma community and our older citizens. This will encourage the flow of information in both directions, to capture what people are thinking and feeling, and to give service users the opportunity to interact with, and influence service providers. It is vitally important that people have a forum in which to articulate previously unexpressed needs. This action seeks to provide effective coordination of the information flow between GCP and the community we serve. The Information Officer will establish a recording mechanism to monitor and track this work to ensure that this work is appropriately targeted and that actions and outcomes are captured. The current Public Health Emergency has highlighted the need for the delivery of prompt and accurate information delivery across all platforms and media. It has also exposed very significant levels of digital disadvantage in our communities. The action will be promoted on Social Media, Website, Publications and flyers delivered in designated disadvantaged areas of the City (as identified by the Pobal HP Deprivation Index).</p> <p>Carryover from unspent funds in 2020 will be used to fund this action in 2021</p>					
<b>Expected Outcomes</b>					
Staff evidence of promotion work on file and communication file kept updated.					
20 individuals to be assisted and/or referred to other services.					
Collaboration with other relevant stakeholders to increase participation in civic society, and address social exclusion, inequality and disadvantage.					
3 Focus groups organised and information collated to influence actions in 2021 /2022. 22% of this action will be targeted KPI2 individuals from disadvantaged areas as per Pobal HP Deprivation Index					
<b>Target Groups</b>					
Roma, (2021) Older People					
<b>Sicap Outcome</b>					
G2 - 2:1 SICAP clients receive information about opportunities for lifelong learning.					
G2 - 4:1 SICAP clients are better prepared to enter the labour market.					
G2 - 7:2 More joined-up referral systems are developed to help individuals access the right services.					
G2 - 1:2 SICAP clients increase their participation in civic life, education and/or employment.					
<b>RAPID Area</b>					
Galway City					
<b>Collaborative Partners</b>			<b>Role</b>		
Citizens Information Centre			Participant		

Education & Training Board	Participant
Independent Charitable Organisations	Participant
Local Community Groups	Participant
Local Employment Service (LES)	Participant
<Other Organisation>	Participant
Active Retirement Ireland	Participant
<b>LECP Objectives</b>	
An equal and inclusive city	

(2021) 2.2 Second Level Education Support					
	Non-Salary Costs			Total Costs	
	Goal 1		Goal 2		
	€0		€3,000	€3,000	
<b>Goal</b>					
2					
<b>Location</b>					
Galway City					
<b>Description</b>					
<p>The focus of this Action in 2021 will be to continue engaging disadvantaged children and families with particular focus on young people at risk of early school leaving. The transition to Second Level education is an important milestone for all young people. However an ERSI report from 2017 found that transition difficulties are greater among young people from disadvantaged backgrounds. Currently the Schools Completion Programme facilitates a transfer programme for students’ attending DEIS schools. Home School Liaison Staff and Principals have identified the gap in supports for parents of children transitioning. In 2021 Galway City Partnership will pilot a transition programme for parents of 6th class pupils in Radharc na Mara, a DEIS band one Primary school. These students transfer to a number of Secondary schools in the city but predominately to Galway Community College, Merlin Woods College and Our Lady's College Galway.</p> <p>National and international research (Stellfox and Catts, 2006; McCoy,S., Smyth, E., Watson, D. &amp; Darmody, M, 2014) have highlighted the need for supports/ programmes in relation to transition, study and exam preparation among Second Level students to reduce early school leaving and disaffection. An ESRI study in 2016 found that 49% of 17 and 18 year olds in their Leaving Cert year took grinds, 63% from the highest income group contrasted with 33% from the lowest income group. Galway City Partnership will liaise closely with Principals, HSCLs and the Schools Completion Programme (TESS) to support the facilitation of 'Revision Supports' for Junior or Leaving Certificate exams students from DEIS schools. Through consultation with teachers, these supports will be targeted; students will be able to participate in various subject focused workshops which will support them in their preparation for these exams.</p> <p>In addition there is well-developed literature on the relationship between parental resources, especially social class and parental education, and educational outcomes (Byrne and McCoy, 2011). Therefore, a key element of the action will be to link with the parents of the young people living in disadvantaged communities, who may be transferring to 3rd Level and engage with them in relation to options for their children relating to higher and further education. As part of the process, Galway City Partnership will continue to develop links between young people and their parents from DEIS Schools with Higher Education Providers Galway City.</p> <p>However this Action will also take in account that while the long term impact of school closures and other disruptions during the Covid 19 Pandemic lockdown affects all sectors of society it continues to be felt most acutely by disadvantaged young people and their families. The report 'Implications of the COVID 19 Pandemic for Policy in Relation to Children and Young People' (July 2020) concludes that the impact of the pandemic will be felt most by young people from more disadvantaged backgrounds. Challenges for children and families with distance learning, access to technology, re-engagement with learning, health and wellbeing have been reported from a range of agencies in the city including the Galway Traveller Movement and the School Completion Programme. This is further supported by ESRI Report (July 2020) which concluded School closures and the lack of face to face interaction with peers and broader family networks are having direct effects on children's and young people's lives. Moreover Second level schools in Ireland faced different challenges when responding to Covid 19 school closures depending on their location and socioeconomic environments (Learning For All? Second Level Education in Ireland During Covid 19 Mohan, McCoy, Carroll, Mihut, Lyons and mac Domhnail June 2020) the most severe impacts were reported for young people from DEIS Schools. Galway City Partnership responded in particular to the deficit in technology experienced by young people in DEIS schools in 2020 and through this action aims to continue to do so in 2021.</p> <p>With current resources GCP aims to implement the following elements subject to the Plan for Living with Covid 19 Framework;</p> <p>(1) To collaborate with relevant agencies to support young people and their families from disadvantaged areas during the Covid 19 Pandemic</p> <p>(2) To provide ongoing support to DEIS Second Level Schools, SCP, GTM to help young people and their families where feasible to access technological supports during the Covid 19 Pandemic</p> <p>(3)To liaise directly with DEIS Second Level Principals and HSCLs to provide most suitable revision supports for targeted exam students</p> <p>(4) To facilitate Pilot Transfer Programme in DEIS Primary School (Dependant on school restriction's in academic year)</p> <p>(5) To develop links between DEIS Second Level Schools and Higher Education Providers in Galway City</p>					
<b>Expected Outcomes</b>					
<p>Ongoing supports to DEIS Second Level Schools, SCP, GTM to help young people to access technology during the Covid 19 Pandemic</p> <p>Provision of targeted revision supports to 3 DEIS Second Level Schools</p>					

Facilitation of Pilot Transition programme for 6th Class Parents in Radharc na Mara Primary school (Dependant on parents allowed on site with school restrictions)  
Development of links between DEIS Second Level Schools and Higher Education Providers in Galway City

#### Target Groups

Disadvantaged Children and Families, Disadvantaged Young People (aged 15 – 24)

#### Sicap Outcome

G2 - 3:2 Children and their families are supported in education and personal development

G2 - 3:3 Young people at risk of early school leaving remain within the education system.

#### RAPID Area

Galway City

Collaborative Partners	Role
Local Schools	Participant
TUSLA	Participant
Education & Training Board	Participant
Third & Further Education Inst.	Participant

#### LECP Objectives

An equal and inclusive city

(2021) 2.3 Return to Learning through Community Education						
	Non-Salary Costs				Total Costs	
	Goal 1		Goal 2			
	€0		€2,000		€2,000	
<b>Goal</b>						
2						
<b>Location</b>						
Galway City						
<b>Description</b>						
Goal 2.3 RETURN TO LEARNING THROUGH COMMUNITY EDUCATION This Action will focus on supporting individuals experiencing educational disadvantage and social isolation to return to learning through Community Education. We will continue our engagement with people who live in disadvantaged areas such as Ballinfolle, Ballybane and Westside. This action will focus on those most vulnerable and isolated with a particular emphasis on older people in 2021. Covid -19 highlighted the vulnerability of older people in particular in relation to accessing information, we want to try to bridge that gap by increasing the number of older people on courses and providing training in IT. Some of the other most vulnerable groups we will continue to work with are people with disabilities, Travellers and Migrants. We aim to build back up the confidence of these groups through the means of Community Education.  It will involve a Community Development and Community Education approach to engage with our target groups and provide learning options that are accessible in line with Covid -19 Government guidelines. This Action is designed to support adults with low education levels, lack of confidence or lack of experience or bad experience in classroom settings to return to education. Those with high social support needs are given extra support by workers to attend the classes. Our aim is to encourage and refer participants to return to lifelong learning and ultimately enable them to progress into further education and/or employment. We will secure a safe method of learning that can be accessed by our client groups. Community educational supports are needed now more than ever during these difficult times, through a variety of virtual platforms, where face to face classroom alternatives are not possible. Blended learning, in those circumstances will be prioritised and we will continue to support in the community. On line courses have been trialled in 2020 through Zoom and it is anticipated these will continue in 2021. This focus on online learning proved successful but highlighted the emerging need for a number of Learning Hubs throughout the city. Not everyone could access the courses through a lack of equipment or knowledge or both. An application for funding was submitted by Galway City Partnership in late 2020 to address this shortfall within the community. Courses will be developed in collaboration with GRETB to meet the needs of the community. A collaboration with GABES will continue to be rolled out in 2021. This has proved very successful in 2020 by assisting families to access technology and train individuals on devices to enhance their capabilities to help both them and their children. We aim to continue running Computer Technology classes in 2021 on a small scale to allow one to one time and to allow specific needs to be met. We aim to target disadvantaged individuals regardless of their address in line with other barriers and those most at risk of social exclusion. We identified an emerging need in 2020 around the social isolation of the older person and we intend to comprehensively engage this target group in 2021. The Community Development Team secured funding under the Covid -19 grants and purchased a number of ACORN Tablets for those who had no knowledge or access to technology. It is our aim to build on this in 2021 and try to secure further ACORN Tablets to share with the Older target group. The main purpose for the tablets will be to provide ease of access to online unaccredited courses being run in conjunction with GRETB. Referrals will be made internally to the accredited education and employment supports within SICAP for those who would wish to progress further.  Galway City Partnership continues to collaborate with: •Galway Roscommon Education Training Board (GRETB) which provides funding for tutors and venues for the delivery of these classroom based, blended learning or online courses - while we provide the local organisation; recruitment referral and additional support •The Disability Federation of Ireland (DFI), Ability West and the Brothers of Charity, with whom we have developed strong links in terms of providing access to unaccredited courses for people with disabilities. •Direct Provision Centres around the City •COPE •Westside Modular Hub •Family Services •Parents of DEIS schools •GTM •Local Retirement Groups/ Men's Sheds						

Community Education will:

1. Continue to promote courses in 2021 in conjunction with the GRETB to the most vulnerable in the city.
2. Provide information through the means of sessions, meetings with relevant agencies, leaflets, and social media.
3. Work in collaboration with the relevant agencies of our target groups to collate information to develop courses and to meet the needs of our clients.
4. Try to secure funds to pilot a community hub in the offices of GCP to allow access to those who do not have IT equipment or support so that they can access on-line courses.

Carryover from unspent funds in 2020 will be used to fund this action in 2021

#### **Expected Outcomes**

- 77 individuals engaged, referred and supported through information and advice about education and training options available to them and supported to complete Unaccredited training courses
- Target older people and aim to provide supports such as IT technology and refer them to relevant agencies so they are less isolated.
- 22% of this action will be targeted KPI 2 Individuals from disadvantaged areas as per Pobal HP Deprivation Index.

#### **Target Groups**

(2021) Older People, People living in Disadvantaged Communities

#### **Sicap Outcome**

G2 - 1:1 SICAP clients have improved personal skills, wellbeing and capabilities.

G2 - 2:2 SICAP clients participate in lifelong learning.

G2 - 2:1 SICAP clients receive information about opportunities for lifelong learning.

G2 - 7:2 More joined-up referral systems are developed to help individuals access the right services.

#### **RAPID Area**

Galway City

<b>Collaborative Partners</b>	<b>Role</b>
Local Community Groups	Participant
<Other Organisation>	Participant
Education & Training Board	Lead
Disability Organisations	Participant
Active Retirement Ireland	Participant

#### **LECP Objectives**

An equal and inclusive city

(2021) 2.4 Supporting Access to Accredited Education					
	Non-Salary Costs			Total Costs	
	Goal 1		Goal 2		
		€0		€6,931	€6,931
<b>Goal</b>					
2					
<b>Location</b>					
Galway City					
<b>Description</b>					
<p>The Action will focus primarily on supporting individuals to access QQI and Industry Accredited Certificate courses. It will focus primarily on people living in disadvantaged areas of Galway city, namely Ballinfolle, Ballybane and Westside and also Asylum Seekers, Migrants and Refugees. The rationale behind supporting individuals to access accredited education is to facilitate the development of individual’s career and progression pathways with the ultimate goal of securing employment in the learners' preferred fields. Galway City Partnership has a strong background in supporting individual needs as opposed to a target driven approach and correct educational choices are paramount to a successful career path.</p> <p>As we become accustomed to living with Covid19 Galway City Partnership will adapt accordingly such as: using local Community Centres that have substantial halls to accommodate larger groups to safely social distance; starting and finishing courses in the quickest time possible, i.e. not having a 2 day HACCP course run for one day per week over two weeks as was the case in 2020; using sanitised pre packed learner packs; a focus on blended learning where possible so that participants receive the preferred classroom based tuition, albeit reduced.</p> <p>The main priority for 2021 will be to support the aforementioned target groups to access accredited educational courses in terms of information and referral to LDC's, should the problems running classroom based courses persist. A particular shortfall highlighted as a result of the Covid19 pandemic was the need for a Learning Hub so that a facility is provided for those unable to access online learning via Zoom, Microsoft Teams etc. This is particularly relevant for people living in disadvantaged communities and Direct Provision. With regard to the latter, there is a lack of space and facilities in their accommodation centres for this target group to participate in online learning. According to the 2016 Census, Galway City has the highest proportion of Non-Irish Nationals - with 18.6% out of its 78,668-population coming from this target group, which is much higher than the national average of 11%.</p> <p>An application for funding has been submitted in late 2020 for computer equipment and should this be successful, Galway City Partnership will pilot a Learning Hub Programme. All Government guidelines in terms of class numbers, social distancing, hand hygiene and contact tracing will be strictly adhered to for as long as is necessary.</p> <p>Referrals will come from the different departments within GCP, LDC's and the Bridge Project. In the long term, the Learning Hub could continue to support individuals wishing to access accredited education who otherwise could not do so.</p> <p>In collaboration with GRETB and more specifically, VTOS, a referral system was established in 2020 and this will be further developed in 2021. Classroom based tuition has continued at VTOS throughout the Covid19 pandemic in areas such as Business and IT, Healthcare, Media and Art. All of these courses are QQI Level 5 accredited and full time over one year with an option to progress further to a second year.</p> <p>Now, more than ever before, our Healthcare system and staff need to be prioritised and reinforced. We will continue to work closely with the LESN which provides another source of funding to our learners who meet their criteria. Participants who have completed some modules in the QQI Level 5 Award in Healthcare, provided by the Galway City Partnership in conjunction with HealthSet and comprising of eight modules in total, have been referred to the LESN. The majority of referrals have benefitted from further supports via this channel. The LESN can provide financial support for a variety of educational demands and as a result, are not confined to Healthcare alone. It allows us to focus on the needs of the individual, ultimately to support them through their desired career goals.</p> <p>GRETB, through their further training and education hub, fetch.ie, provide a valuable resource to GCP clients looking for online educational options. As in the previous year, from the onset of the pandemic, individuals will be referred to places on their preferred course and again a straightforward registration process is the main requirement, with all of the courses free of charge to those meeting the criteria.</p> <p>Where feasible, Galway City Partnership will continue to provide HACCP (Hazard Analysis &amp; Critical Control Point) courses which refer to procedures that must be put in place by business to ensure food production is safe. These procedures make up your food safety management system based on the principles of HACCP.</p> <p>HACCP is now a legal requirement for anyone working around food in Ireland. Participants who have completed a HACCP course are in a much better position of finding work within the local hospitality and or food industry.</p>					

Another option for referrals in 2021 is to GMIT which began to provide a series of free online courses to the unemployed and under-skilled in late 2020 as a result of the Covid19 Pandemic. Galway City Partnership will continue to work with NUIG in providing a student placement for one individual studying a BA in Child, Youth and Family. This allows a hands on, practical opportunity for the student to experience the day to day activities of the Galway City Partnership in the community.

In 2021, accredited educational courses will continue to be offered to existing and new clients engaging with the different services of the company, TUS, Start Your own Business, Employment Supports, Youth Advocacy, English language classes, unaccredited courses, BRIDGE Project and the Galway Migrant Service. Publicity for the courses will be done via social media, GCP website, local events, information sessions and networking with other agencies such as COPE, TUSLA, DOCHAS, Family Services, Employability and the two main Direct Provision Service Centres in Salthill and Galway city.

#### Expected Outcomes

50 individuals supported through participation in Accredited Programmes.

10% will progress to p/t or f/t employment.

1 HACCP course and 1 other depending on the need throughout the year.

22% of this action will be targeted KPI2 individuals from disadvantaged areas as per Pobal HP Deprivation Index

#### Target Groups

People living in Disadvantaged Communities, New Communities

#### Sicap Outcome

G2 - 2:1 SICAP clients receive information about opportunities for lifelong learning.

G2 - 2:2 SICAP clients participate in lifelong learning.

G2 - 7:2 More joined-up referral systems are developed to help individuals access the right services.

G2 - 4:1 SICAP clients are better prepared to enter the labour market.

G2 - 5:1 SICAP clients, particularly those on low incomes, move into more sustainable and better quality employment.

#### RAPID Area

Galway City

#### Collaborative Partners

#### Role

Education & Training Board

Participant

Local Employment Service (LES)

Participant

Third & Further Education Inst.

Participant

Local Community Groups

Participant

#### LECP Objectives

An equal and inclusive city

(2021) 2.6 Employment & Labour Market Supports					
	Non-Salary Costs			Total Costs	
	Goal 1		Goal 2		
		€0		€7,000	€7,000
<b>Goal</b>					
2					
<b>Location</b>					
Galway City					
<b>Description</b>					
<p>The focus of this action will be on the provision of employment supports on both a one-to-one and group basis to long term unemployed, under employed who wish to up skill to gain more sustainable employment and people who have recently become unemployed due to Covid-19 Pandemic. Measures will be taken to support the increasing numbers of unemployed and to react to the impact Covid-19 will have on a changing labour market. As in 2020 there will be flexibility around the changing nature of individual needs in accessing employment. Communication with clients will be sustained and continued, while guiding individuals toward sectors of the economy that will be employing in an unpredictable labour market due to the Pandemic.</p> <p>(1) Two components of capacity building supports will be offered, a) in-depth CV support on a one to one basis, guiding and supporting clients to be in possession of a new and effective CV b) Interview Skills courses will be facilitated to give individuals the essential skills to conduct a successful interview, this will include a Mock Interview to maximise the practical element of the course and the participants ability to conduct an official interview. Social distancing requirements and other safety measures will determine the venue and the number of participants.</p> <p>(2) Labour Market Training; this training will be provided for (a) job seekers who require specific training to improve work readiness and access to the labour market (b) the under employed who are seeking supports to up skill to enable them to move into full time and/or more sustainable employment. To support people access meaningful employment a number of Safe Pass and Manual Handling Courses and other courses recognised to facilitate demand and need this will be in line with Covid-19 restrictions.</p> <p>Due to the high percentile of youth unemployment the collaboration with Youth Services throughout the City and particularly the Youth Advocacy service will be strengthened in 2021 especially among the Traveller Community.</p> <p>The rationale for this action is to provide supports to access the labour market and also encompasses flexibility around individual's needs, particularly long-term unemployed, low paid workers and people who have lost employment due to Covid-19. "The Covid-19 crisis has led to widespread disruption in the retail, accommodation and food sectors. These sectors alone employ half of all minimum wage workers in Ireland, meaning low-paid workers may be disproportionately impacted by job losses in these areas." (Dr Paul Redmond, ERSI Report, May 2020). The unemployment rate in Galway City reached as high as 28% in 2020 due to the Pandemic if all claimants of the Pandemic Unemployment Payment (PUP) were classified as unemployed. Additionally, youth unemployment remains exceptionally high and due to Galway City's high volume of workers in these sectors and its young population there is increased need for supports.</p> <p>There are lengthy waiting lists to access free labour market training in Galway City, GCP staff will work closely with existing local programmes and services supporting the specific target groups of this action including the Department of Social Protection, Local Employment Service, Tús programme, Employability West, Youth Advocacy Service, Galway Traveller Movement, The Bridge Project, Cope and the Simon Community.</p>					
<b>Expected Outcomes</b>					
100 individuals will be supported through Employment and Labour Market Supports.					
With 15% progression into employment					
A minimum of 6 Labour Market Training Courses will be run throughout the year					
22% of this action will be targeted KPI 2 Individuals from disadvantaged areas as per Pobal HP Deprivation Index.					
<b>Target Groups</b>					
The Unemployed, Disadvantaged Young People (aged 15 – 24)					

<b>Sicap Outcome</b>	
G2 - 4:1 SICAP clients are better prepared to enter the labour market.	
G2 - 2:2 SICAP clients participate in lifelong learning.	
G2 - 4:2 SICAP clients are supported to remain in work through receipt of ongoing in-work supports.	
G2 - 5:1 SICAP clients, particularly those on low incomes, move into more sustainable and better quality employment.	
<b>RAPID Area</b>	
Galway City	
<b>Collaborative Partners</b>	<b>Role</b>
Dept. of Employment Affairs and Social Protection	Participant
Local Employment Service (LES)	Participant
Youth organisations/services	Participant
<b>LECP Objectives</b>	
An equal and inclusive city	

(2021) 2.7 Self Employment/Social Enterprise Supports					
	Non-Salary Costs			Total Costs	
	Goal 1		Goal 2		
		€0		€6,550	€6,550
<b>Goal</b>					
2					
<b>Location</b>					
Galway City					
<b>Description</b>					
<p>The focus of this action will continue to be on (1) supporting unemployed people to move into self-employment and stay in self-employment through a package of support measures, (2) support existing businesses to remain in business during the COVID-19 crisis and to avail of the grant supports that become available to remain in business (3) support people to establish a social enterprise.</p> <p>In August 2020 the unemployment figure nationally was at 225,844 (5.2%) and in Galway City unemployment has risen to 5,437 (6.9 %) since Covid-19 restrictions were introduced this does not include PUP payments.</p> <p>Up to November 2020, the enterprise section has dealt with 339 individuals which accounts for a total of 1326 interventions. This represents a further increase on last year’s total. There has been a shift in direction since the early part of the year in response to the COVID-19 crisis and an emphasis was placed on assisting those who were already established in business to actually remain in business. This took the form of taking advantage of grant supports that became available to small businesses. There was a reduction in the number of people progressing into self-employment as a result of the crisis with a total of 41 progressions to date. There is however 37 applicants on hold pending the outcome of the crisis. This would appear to be a prudent move at this point.</p> <p>The supports for those already established in business will continue to be a focus in 2021 with two large projects planned. The projects will form an offensive for small businesses to tackle the problems and obstacles that face businesses as a result of COVID-19. These projects will be planned against rather than being a reaction to COVID-19.</p> <p>We will launch a campaign in local media offering services to small businesses to help them trawl through the labyrinth of grants available and the paperwork involved to claim their grant entitlement. Small businesses are only claiming a fraction of supports available and the enterprise section of Galway City Partnership will step in to assist with the application process. One particular fund for example, has €3bn of funds available but only €180m has been drawn down.</p> <p>Additionally, it is intended to create a "holding website" for our clients. They will have their own website that can then be hosted and marketed by Galway City Partnership, highlighting the goods and services small businesses in Galway City have available.</p> <p>It is intended to continue offering Start Your Own Business courses and take advantage of the resource offered by the Local Enterprise Office with whom we work closely. Courses have recommenced on Zoom and are proving very popular. We currently have four participants partaking in the current course.</p> <p>The enterprise section has been working successfully with collaboration partners in 2020 and the number of partners now involved has increased to five. It is also intended to collaborate with one further partner in 2021 to bring the total to six. The targeted partner is Galway Chamber of Commerce.</p> <p>Carryover from unspent funds in 2020 will be used to fund this action in 2021</p>					
<b>Expected Outcomes</b>					
<p>100 Individuals supported in accessing the BTWEA scheme and provided with mentoring supports.</p> <p>A gateway to on-line lifelong learning facilities to be available.</p> <p>Mentoring support for established businesses to ensure continuation of the business.</p> <p>22% of this action will be targeted KPI2 individuals from disadvantaged areas</p>					
<b>Target Groups</b>					
<p>The Unemployed, People living in Disadvantaged Communities</p>					
<b>Sicap Outcome</b>					
<p>G2 - 6:1 Individuals are supported into self-employment (including social entrepreneurship).</p>					
<p>G2 - 6:2 SICAP clients who have progressed into self-employment (including social entrepreneurship) are supported to ensure the sustainability of their businesses.</p>					
<p>G2 - 2:2 SICAP clients participate in lifelong learning.</p>					

<b>RAPID Area</b>	
Galway City	
<b>Collaborative Partners</b>	<b>Role</b>
Citizens Information Centre	Participant
City/County Council (Local Authority)	Lead
Dept. of Employment Affairs and Social Protection	Participant
Local Employment Service (LES)	Participant
Local Enterprise Office	Participant
Chamber of Commerce	Participant
<b>LECP Objectives</b>	
An innovative city	

(2021) 2.8 Galway Migrant Service			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
	€0	€5,000	€5,000
<b>Goal</b> 2			
<b>Location</b> Galway City			
<b>Description</b> <p>The statistical context for our work has not changed where, according to the 2016 Census, Galway City has the highest proportion of Non-Irish Nationals - with 18.6% out of its 78,668-population coming from this target group, which is much higher than the national average of 11%.</p> <p>Galway City has a 54% higher proportion of Non-Irish Nationals than expected from its share of the national population. Galway has 1.6% of the national population with 2.5% of the national share of Non-Irish Nationals.</p> <p>According to the SICAP Social Inclusion Analysis Report between January 2018 and June 2020, Galway City had a higher than average proportion of Non-Irish Nationals, 4% being the average across the programme and Galway City had a caseload of 9%.</p> <p>There were 7,244 asylum seekers and 2,987 refugees living in Ireland in August 2020, including 348 asylum seekers and 92 refugees who were living in Galway according to figures obtained by the Department of Justice in August 2020.</p> <p>Such high numbers of migrant beneficiaries in the Galway City SICAP were achieved partially because of the work of the Galway Migrant Service, a project of the Galway City Partnership. This project was initially established back in May 2007 due to the high demand for specialized service that could meet the specific needs of the vulnerable members of new communities (Action 2.8 on SICAP 2018-2022). The Service has been designed to provide one-to-one in-depth information, advocacy, guidance and support to meet the variety of needs of each individual migrant service user and to support other services and organisations who work with migrant populations. Since its establishment, GMS has directly supported hundreds of Non-Irish Nationals from all over the world and have established an excellent referral systems with local and national governmental and non-governmental organisations.</p> <p>But 2020 has been a very challenging year for the Galway Migrant Service and its service users because of the unprecedented COVID-19 pandemic crisis. Due to the COVID-19 related policies and restrictions, most of the governmental services and departments have been either temporarily suspended or operated at a significantly reduced capacity which has been causing major delays in case processing and decision making. Since the COVID-19 restrictions have been put in place, the Galway Migrant Service has continued to remain a vital front-line support service for the migrant population of Galway. The service users have been assured that all the usual supports and advocacy continue to be available to them and the Galway Migrant service is fully accessible and operational. Throughout the lockdown, GMS has carried on supporting its service users via email, phone, Skype and Zoom and offered reduced numbers of face-to-face appointments. The Service has been working closely with the other local and national service providers and NGOs to ensure the best possible service delivery under the pandemic-related restrictions. It has continued to successfully operate its well-established referral system and actively represent the Galway City Partnership and its migrant service users at a local and national level.</p> <p>In 2021, the Galway Migrant Service will continue to focus on offering specialised help to the disadvantaged members of new communities through the provision of information, individual supports, guidance and all levels of advocacy on a one-to-one basis. The Service will continue to be provided in English and Russian languages.</p> <p>More specifically, in 2021, the Galway Migrant Service will:</p> <ol style="list-style-type: none"> <li>1. Continue to provide specialised holistic one-to one advocacy, guidance and support to individuals, especially those who are further removed from the labour market, those who are economically inactive for various reasons and those in insecure/low paid employment.</li> <li>2. Continue to work with the following Non-Irish populations, seeking to remain, integrate and work in Ireland: EU, Non-EU (Third Countries) Nationals, including Refugee and Subsidiary Protection Status Holders, and Asylum Seekers.</li> <li>3. Continue to actively assist its service users, with poor knowledge of English, in getting access to GCP English Language Courses (through the GCP internal referral process) and other English Language Courses available in Galway City and online.</li> <li>4. As a member of the national Immigration Information Network, to continue to represent the Galway City</li> </ol>			

Partnership and our migrant service users at the meetings of the IIN with the Departments of Justice and Equality Immigration Service Delivery and Garda National Immigration Bureau.

5. As member of the recently established national Migrant Consultative Forum, to continue to represent the Galway City Partnership and our migrant service users at the meetings of the MCF with the Department of Employment Affairs and Social Protection.

6. Actively participate in the development of the Health Service Executive's Equality Action Plan as a part of the national migrant, language and equality expert working group.

7. Continue to work collaboratively with other service providers, such as Department of Justice and Equality, CIC, HSE, COPE Galway, Department of Social Protection and many more local and national organisations, to address specific issues that affect the GMS service users and operate its effective referral system, that has been established over the years of collaborative work, to meet and support the individual needs of every service user.

#### **Expected Outcomes**

- 60 individuals will receive an in-depth one-to-one specialised support, depending on the future COVID-19 related developments, restrictions and changes.
- IIN Zoom meetings and IIN/ISD/GNIB online WEBEX meetings will be attended between January and December 2021.
- NMC stakeholders' Zoom meetings and NMC/DEASP online WEBEX meetings will be attended between January and December 2021.
- Between January and June 2021, consultative meetings of the HSE Equality Action Plan working group will be attended via the Big Blue Button online web conferencing system.
- GMS will continue to provide assistance, information and consultations on Migrant's rights and entitlements and other migrant-related matters to other local organisations and service providers.
- 22% of this action will be targeted KPI2 individuals from disadvantaged areas as per Pobal HP Deprivation Index

#### **Target Groups**

New Communities, The Disengaged from the Labour Market (Economically Inactive)

#### **Sicap Outcome**

- G2 - 1:1 SICAP clients have improved personal skills, wellbeing and capabilities.
- G2 - 1:2 SICAP clients increase their participation in civic life, education and/or employment.
- G2 - 4:1 SICAP clients are better prepared to enter the labour market.
- G2 - 4:2 SICAP clients are supported to remain in work through receipt of ongoing in-work supports.
- G2 - 7:2 More joined-up referral systems are developed to help individuals access the right services.

#### **RAPID Area**

Galway City

<b>Collaborative Partners</b>	<b>Role</b>
Citizens Information Centre	Participant
City/County Council (Local Authority)	Participant
Dept. of Employment Affairs and Social Protection	Participant
Dept. of Justice and Equality	Participant
HSE	Participant
Independent Charitable Organisations	Participant
Local Employment Service (LES)	Participant
National migrant organisations	Participant

#### **LECP Objectives**

An equal and inclusive city

(2021) 2.9 English Language Supports					
	Non-Salary Costs			Total Costs	
	Goal 1		Goal 2		
		€0		€700	€700
<b>Goal</b>					
2					
<b>Location</b>					
Galway City					
<b>Description</b>					
<p>During 2021 we will continue to provide English Language Classes and Supports. There is a continued and increasing demand for these services. The 2016 Census reports that Galway is the most multi-cultural city in Ireland with 18.6% of its resident population recorded as non-Irish. The focus of this action will be providing holistic, person-centred supports to help people in their personal development and wellbeing. The action seeks to respond to an ever-increasing demand for assistance with on-line and paper applications for Housing assistance, welfare payments, rental agreements etc. Often those seeking support are attending English Classes at GCP and have extra-curricular concerns around correspondence from governmental agencies, both local and national. 1 in 6 adults find everyday text hard to read and comprehend, and 1 in 4 has difficulties using maths in everyday life. Many people with unmet literacy and numeracy needs experience inequality in accessing services. The ability to read, to write, to understand and to be understood is critical to personal freedom and to the broader goals of economic opportunity, social justice, human dignity and personal wellbeing. Users of the service will be supported and assisted with accessing Life-long learning opportunities in Literacy and Numeracy. English Language proficiency is a crucial factor in migrant integration, helping to reduce isolation and shape educational outcomes, as well as playing a vital role in labour market activation. The students availing of our classes may be broadly said to belong to three groups: firstly, asylum seekers or refugees living in direct provision centres in the City centre; secondly people who are already working in the City or who are currently looking for work; and lastly economically inactive people such as family carers and stay at home parents. This Action seeks to provide a targeted programme to each of these groups, recognising that the students attending our service come from a variety of backgrounds, with often vastly different experiences of formal education. Many students have not completed primary schooling whilst others have post-graduate qualifications. This 'spiky' student profile necessitates very sensitive and bespoke delivery of service. Some participants would wish to focus on vocational preparation, with the acquisition of accompanying skills, while others attend to expand their conversational skills and thereby reduce their reliance on intermediaries for everyday tasks, thus developing their relational capital and enhancing their sense of embedded belonging. Parents, in particular, are invested in mobilising their knowledge in support of their children's education. in 2021 it is envisaged there will be a broad range of English Language Supports ranging from One-to-One tuition for pre-Beginners , Beginners classes, Intermediate and Advanced Groups, Literacy Workshops, English for Job-seekers, Conversational Circles and an Accredited QQI Level 3 English as a Second Language Course to be provided in collaborative partnership with the Galway Adult Basic Education Service (GABES). The classes will allow, and encourage, progression through the levels, and across different contexts. Engagement with the English Language Supports is an emancipatory practice and one which promotes inclusivity both within the classroom and across all domains of life; home, leisure, community, work and family. Language acquisition must be seen in both Cognitive and Socio-affective domains. This Classroom based provision is, of course, contingent upon the Restrictive Measures Framework for dealing with COVID-19. During 2020 there were 42 individuals attending classes prior to the suspension of activities in line with Government Regulations. Of these 42 Students 5 were referred by the Galway Migrant Service, 3 were referred by our Employment Supports Officer, 2 were referred by the Enterprise Officer, 12 were referred by other students and 20 came to class as a result of publicity via the Website and printed material. These individuals continued to receive support via email, phone, Skype and zoom calls. There are currently 7 volunteer tutors, 1 tutor on a CE Scheme, and one tutor provided by GABES (Galway Adult Basic Education Service). GCP through this action will be providing the following;</p> <p>(1)) Individuals will be supported on a one to one basis through the SICAP programme and/or to other GCP services.</p> <p>(2) English Language Classes will be provided to those learning English as a second language. Classes will be provided for Beginners (including One-to-One tuition), Intermediate, Advanced, Literacy Workshops, Vocational English, and Conversational Circles. Online Courses will be supported where appropriate. Zoom classes and supports will be held in the event of classroom based learning being suspended or interrupted by Covid-19 measures</p> <p>(3) Assistance will be given to clients with unmet literacy and numeracy needs which may be hampering their access to public services. Addressing the imbalances that occur as a result of wider socio-economic and educational disadvantage.</p> <p>(4) Referrals will, when appropriate, be made to the Galway Migrant Service, where individuals will be able to access greater and more in-depth wrap-around supports and Advocacy services.</p>					
<b>Expected Outcomes</b>					

35 individuals to receive delivery of English language Classes and supports to clients with unmet literacy and numeracy needs.

5 of these 35 Students will commence the QQi Level 3 Accredited ESOL Course. It is not anticipated that any will graduate until Spring 2022

22% of this action will be targeted KPI2 individuals from disadvantaged areas as per Pobal HP Deprivation Index

#### **Target Groups**

New Communities, Roma

#### **Sicap Outcome**

G2 - 2:2 SICAP clients participate in lifelong learning.

G2 - 1:1 SICAP clients have improved personal skills, wellbeing and capabilities.

G2 - 1:2 SICAP clients increase their participation in civic life, education and/or employment.

G2 - 2:3 SICAP clients achieve higher levels of qualifications as a result of participating in lifelong learning.

#### **RAPID Area**

Galway City

#### **Collaborative Partners**

#### **Role**

City/County Council (Local Authority)

Participant

Education & Training Board

Participant

#### **LECP Objectives**

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